

Entrol manifests the intention to offer competitive products and services to all our clients while protecting the environment, that is why we have implemented an Integrated Management System into the organization, which brings together the requirements and recommendations from standards EN ISO 9001:2015 Quality and EN ISO 14001:2015 Environment.

In addition, we have introduced issues from standards ISO 45001:2018 Health & Safety and ISO 27001:2013 Information Security.

The scope of our Management System covers the **design, development, production, the maintenance of flight simulators and their components.**

The IMS that Entrol established relies on the following basic pillars, determined by the Top Management:



- To manage Entrol's IMS **with commitment and leadership** from the Top Management so that the services we provide are carried out correctly and **efficiently**.

To determine the relevant internal and external **stakeholders** for the IMS and to comply with their requirements. To understand the context and outline the **opportunities and risks**.

- To set annual **objectives and goals** focused on the evaluation of the performance on quality, environment, safety, health at work and information security, as well as **continual improvement** on our **relevant procedures and activities**.
- To evaluate the **staff's technical competence** and to guarantee the **right state of the facilities and equipment**.
- To maintain **fluent communication** at internal level, between the different departments inside the company, as much as with our clients and suppliers.
- Apply Entrol's Code of Ethics and Internal Regulations, which describe the organization's commitment to keeping some **principles and values** which are assumed by the staff.



- To watch over **our clients** in terms of ensuring and improving **their satisfaction** (including the stakeholders) on the company's results, on everything concerning the performance of our activities and its effect on society.



- To promote the **respect and the protection of the environment** through responsible energy consumption, sources of raw material, implementation of environmental efficiency in the process and prevention of pollution.
- To **reduce**, wherever possible, the **environmental impact** of the significant aspects product of the activities that take place at Entrol.



- To comply with the requirements of the **applicable and regulatory legislation to our activity**, a commitment to the quality, environment, security and health at work standard, to comply with our clients' and other stakeholders' requirements and to meet all the internal policies or action guidelines to which ENTROL might be submitted.
- To realize internal and external **audits** to evaluate accomplishments.

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- To provide **safe and healthy work conditions for our employees**, contractors and other visitors. Preventive actions are oriented to **make risks cut down and eliminate hazards** to prevent injuries and minimize the probability of incidents.
 - To guarantee the correct state of the facilities and the equipment, to **identify and evaluate risks**, including emergency preparedness and response.
 - To promote **consultation and involvement** from our workers in the review of the process and the operation of the IMS.



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